

Let's get started.

WELCOME TO YOUR 2021
STANDARD OPTION DENTAL
MEMBERSHIP GUIDE

GEHA[®]





Welcome to GEHA.

Thanks for choosing GEHA for your dental care coverage. We know you have many choices, and we truly appreciate the trust you've placed in GEHA.

This guide gives you an overview of your exclusive GEHA Standard Option dental plan benefits and programs. At the end of this guide, you'll visit your plan page to set up your online account and learn more about your GEHA dental plan benefits.

Navigating your packet.

Your enrollment packet contains:

- ▶ **Your GEHA member guide**, which you're reading right now. You're off to a great start!
- ▶ **A GEHA benefit plan brochure** that contains your full coverage and plan details.
- ▶ **A Notice of Privacy Practices** that explains how GEHA protects your private health information.
- ▶ **A GEHA Connection Vision brochure** that contains the full coverage details of your included vision benefits.

Navigating your guide.

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Your dental benefits.

What GEHA pays for in- and out-of-network benefits.¹

What the plan pays	In-network or out-of-network ¹
Basic - Class A Two exams, two cleanings and one X-ray per calendar year	100%
Intermediate - Class B Fillings, extractions and periodontal maintenance	55%
Major - Class C Root canals, crowns, bridges, dentures, periodontal surgery (implants limited to \$2,500 per person/year)	35%
Orthodontics - Class D Adults and children	70% 12-month waiting period \$2,500 lifetime maximum
Calendar year maximum for Class A, B and C services	\$2,500 per person

¹ If your out-of-network dentist charges more than GEHA's agreed-upon plan allowance for a specific service, you are responsible for the difference between the plan allowance and the out-of-network dentist's charge plus regular coinsurance.

Your included discounts.



Vision discount

With your GEHA dental plan, you get discounts on eye exams, frames and lenses through EyeMedSM. The EyeMed network includes LensCrafters, Target Optical, independent eye doctors and top optical retailers. Members also save on LASIK at participating U.S. Laser Network locations.

gehadental.com/Vision



Hearing aid discount

Get discounts through TruHearing on hearing aids. Most members save **30% to 60%** off their hearing aids, averaging more than **\$2,100** in savings per pair.

gehadental.com/Hearing



Medical alert system discount

Get **free** activation, plus a **10%** monthly discount, for responsive emergency help.

gehadental.com/LifeAlert



Electric toothbrush discount¹

Save more than **70%** off a premium electric toothbrush by cariPRO™. The cariPRO premium electric toothbrush helps reduce plaque buildup and improve gum health.

gehadental.com/Toothbrush



Teeth whitening discount

Receive a **20%** discount on the lowest published price on all Smile Brilliant home teeth whitening products. Includes custom-fitted trays, whitening gel and desensitizing gel.

gehadental.com/Whitening

Explore these discounts and more at geha.com/MyStandardDental

¹ The cariPRO™ premium toothbrush removes seven times more plaque than a regular brush, is completely waterproof and comes with a two-year manufacturer's warranty. Replacement brush heads with high-quality DuPont™ bristles are also available at this exclusive, member-only price.

Your care options.



In-network preventive care is covered at 100%.

For other services, in-network providers will not charge more than the plan's allowable charge.



GEHA covers out-of-network providers, too.

GEHA pays out-of-network providers the same fees that we pay in-network providers. However, since they do not have a negotiated contract with GEHA, out-of-network providers may bill more than the plan's maximum allowable charge. If this happens, you will be responsible for the cost difference after GEHA pays its share.



Dental Procedure Pricing tool.

Compare treatment costs to make the best care decision for you and your family.

[**gehadental.com/Pricing**](https://gehadental.com/Pricing)



Pretreatment estimate.

Before you get care, get an itemized proposed treatment plan from your provider. We will estimate how services will be covered and your provider will send it to you.



Do you have an FEHB medical plan?

If you have an FEHB medical plan with dental coverage, your medical plan will be considered the primary payer for some preventive, restorative and other services before any benefits are paid by any FEDVIP dental plan. This includes GEHA's FEDVIP plan. Contact GEHA Customer Care for more information.

[**877.434.2336**](tel:877.434.2336)



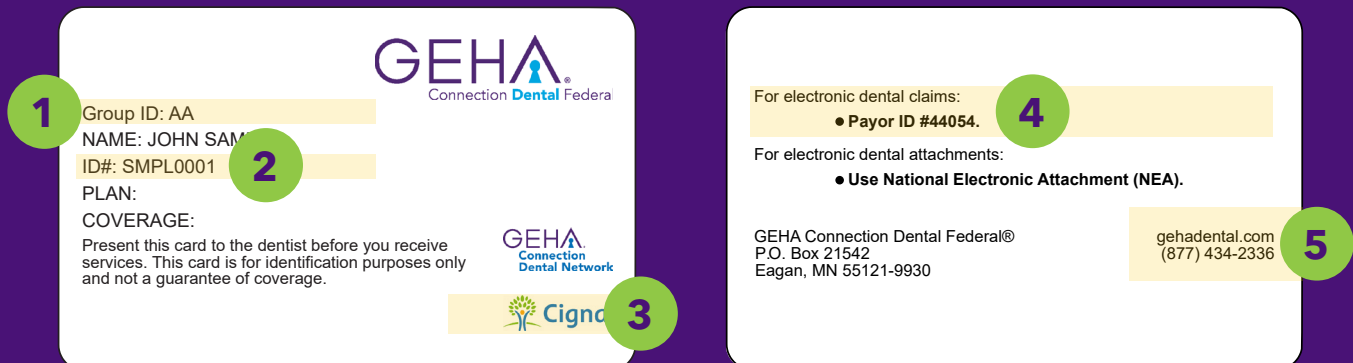
Understanding your dental plan ID card.

Check your mailbox. Your dental plan ID card will come from GEHA.

GEHA dental plan ID cards are issued in the name of the subscriber who enrolled in the dental plan through FEDVIP. Other members covered by this plan will use the card with the subscriber's name. Use this card at your dental provider's office when getting dental care.

GEHA partners with a number of dental networks across the country. If you call your provider to confirm that they are in the GEHA network, please have your GEHA ID card nearby. You'll want to ask the provider if they participate in one of the following networks: Connection Dental, CIGNA, Careington or DenteMax.

Find an in-network provider at geha.com/Find-Care



1 Group ID

2 Member ID

3 Provider network logos

4 Where to submit claims

5 GEHA contact information

Your next steps.

It's time to set up your dental plan online.



You will need:

- ▶ **Your GEHA dental plan ID** card, which you should have received in the mail.
- ▶ **Information on any other dental plan coverage** to ensure GEHA pays your claims quickly and efficiently.
- ▶ **Your mobile device** to download the GEHA app on the Apple Store or Google Play. Access your temporary ID card; find care; view claims, explanation of benefits (EOBs), plan information and more.



The process should take:

- ▶ **About 20-30 minutes** to complete. If you have any questions along the way, don't hesitate to call GEHA Customer Care at **877.434.2336** to get help setting up.

Ready to go?

Get started at geha.com/MyStandardDental



GEHA Customer Care

Call or email with questions about your plan or membership benefits.

Hours

7 a.m. to 7 p.m. Central time
Monday - Friday

877.434.2336

TTY: **800.735.2966**

geha.com/Contact

geha.com/MyStandardDental



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