

GEHA[®]

PRIVACY AND/OR SECURITY COMPLAINT

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This form is for the use of any individual who has observed what they believe to be a privacy and/or security breach by GEHA or a member of GEHA's workforce.

NOTE: PLEASE FILL OUT THIS FORM WITH AS MUCH INFORMATION AS IS KNOWN.

About You

Name: _____

Address: _____

Contact telephone number during business hours: _____ (_____) _____

Who you are complaining about

Company - Please check the appropriate line below, if known.

This complaint is in regard to GEHA plan coverage and/or GEHA's business associates, who partner with us to assist in providing services in areas such as pharmacy, radiology, precertification, vision, etc. (as outlined in GEHA's Notice of Privacy Practices available at www.geha.com).

This complaint is in regard to GEHA Connection Dental Federal Plan.

This complaint is in regard to Connection Dental *Plus* coverage.

This complaint is in regard to Connection Vision Plan.

Individual(s) involved (if known): _____

Whose privacy was breached

Subscriber Name (if known): _____

Address (if known): _____

Subscriber ID Number (if known): _____ Telephone Number (if known): _____ (_____) _____

Patient Name (if known): _____ Date of Birth (if known): _____

What is the complaint

Please check the appropriate line in regard to the area of privacy and/or security that you feel has been breached:

ACCESS
AMENDMENT
ACCOUNTING OF DISCLOSURES
AUTHORIZATIONS
BREACH OF CONFIDENTIALITY

CONFIDENTIAL COMMUNICATION
NOTICE OF PRIVACY PRACTICES
RESTRICTIONS
SECURITY
OTHER

Please give a brief description of the events you feel breached your privacy and/or security or a GEHA member's privacy and/or security. We need to know what happened, where it happened and who did it. Please give all the dates and other details that you can remember.

Date: _____

Signature: _____

PHI03/R7 ENR-1705-PHI03

3/2017

PLEASE RETAIN A COPY FOR YOUR RECORDS AND RETURN THE ORIGINAL SIGNED COMPLAINT FORM TO:

**GEHA
ATTN: Privacy Officer
P.O. Box 438
Independence, MO 64051-0438
FAX: 816-257-3283**